**KEY COMPETENCIES**

* Hands on experience in the health care sector both as a physician and a manager
* Global exposure to leading practices and challenges in the healthcare sector in India, Italy, United Kingdom and Spain
* Efficient team player with a customer focused attitude and excellent communication skills

**PROFESSIONAL EXPERIENCE**

**Noble Diagnostic Centre, New Delhi, India [November 2012 – Present]**

 ***General Manager, Quality Manager Laboratory***

* Managed daily operations of the healthcare centre - established and tracked against strategic priorities for patient care and service quality
* Spearheaded the up gradation of the Laboratory and Radiological Instruments in place and implementation of a Laboratory Information System and Inventory Management System.
* Coordinated work and training schedules, daily tasks of over 30 professionals
* Developed the sales and marketing plan with emphasis on loyalty cards, channel partners and web content
* Implemented the Toyota production system in the laboratory that resulted in reduced errors, better turn around time and increased efficiency.
* Responsible for the implementation and daily monitoring of the Quality Management System defined as per ISO 15189:2012 Standards, as required by NABL.
* Monitored and managed maintenance of capital assets including medical equipment, facilities and IT assets
* Maintained stocks of radiological and laboratory consumables ensuring optimum utilization

**Hospital Clinic, Barcelona, Spain [July 2012 – October 2012]**

 ***Medical Informatics Intern***

* Analyzed the Healthcare Informatics model connecting healthcare providers across multiple regions and technologies to determine alignment to the project goal of providing patient centred healthcare
* Interviewed CIOs, Managers and Physicians of the various regional healthcare providers to understand key achievements, forthcoming challenges and their future vision for the project
* Performed a competitive analysis of the Healthcare Informatics model against leading industry models such as the National Electronic Health Record project in Singapore to determine current state gaps
* Designed the model evolution for the project taking into account the existing architecture and available resources

**Deen Dayal Upadhyay Hospital, New Delhi, India [April 2010 – May 2011]**

 ***Clinical Residency***

* Successfully completed medical rotations in speciality departments ( including Medicine, Psychiatry, Surgery, Emergency, Ophthalmology, Obstetrics and Gynaecology) where I was responsible for interviewing the patients, conducting a physical examination and analysing their medical history to form an initial diagnosis
* Collaborated with interdisciplinary team of physicians to identify root cause of patient symptoms, formalize the diagnosis and identify and implement high quality patient treatment
* Participated and assisted in surgeries and medical procedures
* Successfully completed an elective placement in the Department of Psychiatry at University of Cambridge, where I was responsible for monitoring assigned patients for the duration of the elective, developing questionnaires to analyse their condition, forming a diagnosis and recommending appropriate mitigation strategies.

**EDUCATION**

* **SDA Bocconi School of Management Milan, Italy**

*Master International Healthcare Management, Economics and Policy (MIHMEP) 2011-2012*

* **Rajasthan University of Health Sciences Rajasthan, India**

*Bachelor of Medicine, Bachelor of Surgery (MBBS) 2005-2011*

* **University of Cambridge Cambridge, United Kingdom**

*Visiting Elective Student Oct-Dec 2010*

 **LEADERSHIP, COMMUNITY INVOLVEMENT AND INTERESTS**

* Avid photographer and co-administrator of the Barcelona Photo Project – a community to bring together photographers from around the world to share their skills and knowledge
* Active participant in the Rural Health Program ran by the Community Health Center in Uttar Pradesh, India to support formalisation of healthcare delivery in rural parts of India
* Guitarist with a passion for motorcycle touring

**LANGUAGE SKILLS**

* English Excellent (GMAT Verbal, 92nd percentile)
* Italian Working level proficiency
* Hindi Native Language
* Punjabi Native Language