**Resume**

Krishna Kumar  
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**Objective**  
To work in an environment with an esteemed company where I can apply my skills and utilize my potential to the full.  
  
**Summary**  
Experience in techniques Hardware & Networking  
Experience Good knowledge in Server and IP  
  
  
**Education**  
B.com – 2012 from Veer Kunwar Singh University

H.S.C -2009 from S.p Jain College Sasaram  
S.S.C -2007 from RameshwarGanj High School Sasaram  
  
**Technical Qualification**

I have completed Diploma in Hardware & Networking from Jetking from Varanasi

I have completed Software Testing from QA Campus from Noida

**Technical knowledge**

Hardware,Server2003,2008,2012,Hyper-V,DHCP,Dns,windowsXP,Windows,2007,8,10,Sql Server, Outlook , Network Troubleshooting and cabling, Installation of Linux, Ubuntu ,IP configure in network, Remote,

**Professional Experience**  
Extra marks Education Pvt Ltd – Technical Support Engineer May 2013 –Aug-2015

Sanyog Enterprises Pvt Ltd-IT Executive 26 Nov to till date

**Job Responsibility**

Provide investigation, diagnosis, resolution and recovery for hardware/software problems. Maintain overall ownership of user’s issue & service ensuring that they receive resolution within a reasonable timeframe, Provide initial assessment of urgency and business impact on all support calls. Manage service,requests,software installations, new computer setups, upgrades,etc.Support the following technologies Microsoft Office 2007 products – Outlook, Word, Excel, Windows XP, desktops, laptops, printers, networked copiers,NIC’s, LAN/WAN connectivity and cabling , Ability to communicate well with internal and external contacts,Maintaining Windows 2003 Server with All Users, Implement group policy Maintaining DHCP, DNS & Backup Domain Controller, Installation & Maintain windows DC, Installation Windows and Server and give IP,ERP progress report-learning take Team viewer,Ammy admin for resolved problem in network, We also provide client side support such as software & hardware,Server,Networking and CCTV Camara,DVR

***Training***

Dealer Management System Training from **Honda2Wheelers** in Automobiles Department

Kolkata for 5 days.

**Hobbies**

Listening & singing music, Net surfing and Watching Cricket

**Strength**

Positive Mental Attitude

Time Management

**Personal Details**

Father’s Name : Mr. Raghuweshwar Prasad

Mother’s Name : Mrs. Shanti Devi

Date of Birth : 05/12/1991

Marital Status : Single

Passport No- : K068647

Declaration: I hereby declare that the information furnished above is true to the best of my knowledge.

Date:22.10.2016

Place: Delhi (Krishna Kumar)